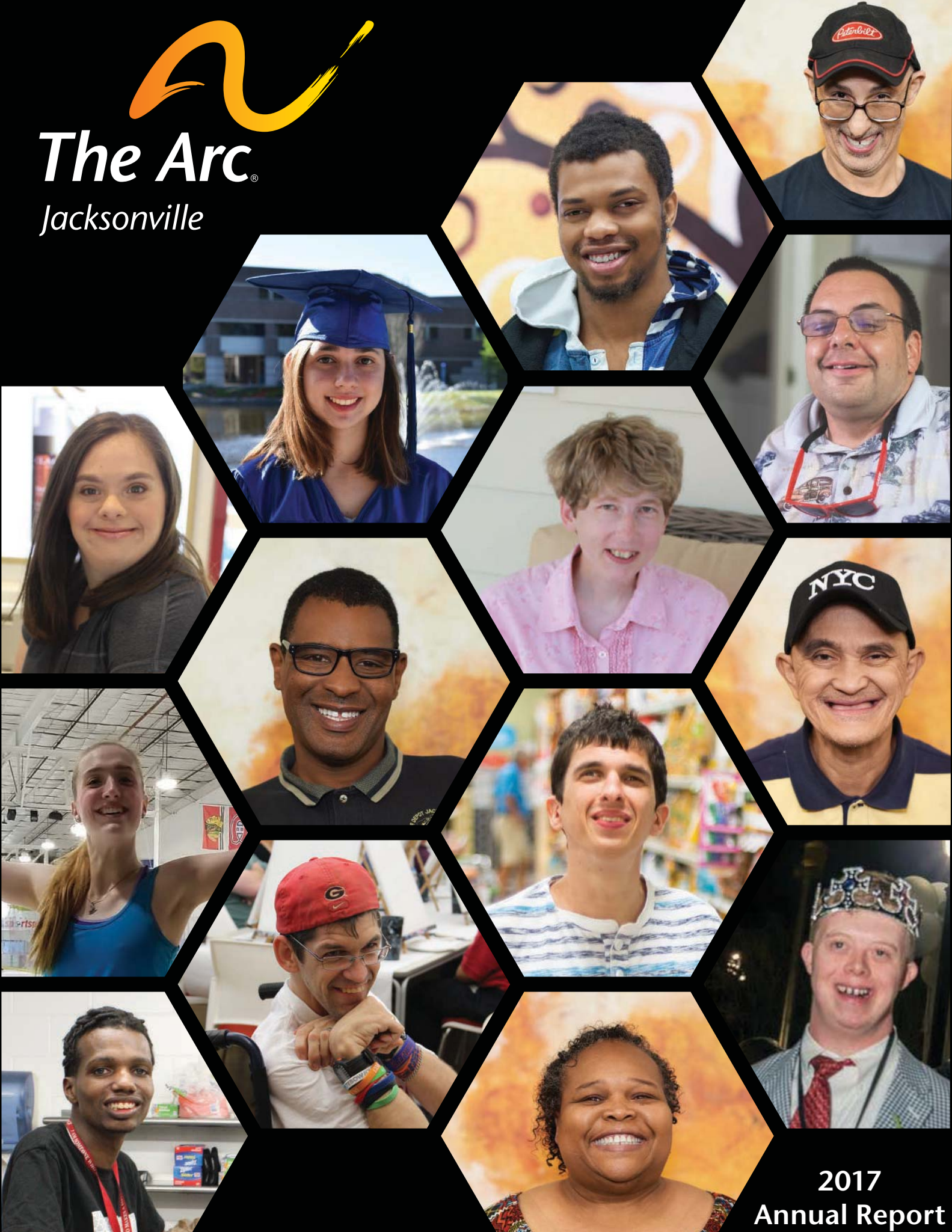




The Arc[®]

Jacksonville





The Arc Jacksonville

Health/Wellness

Percentage of participants that showed a gain in knowledge, skills and understanding

77%

Day Programs

82%

On Campus Transition

70%

Xplore

Work Readiness

Percentage of participants that showed a gain in knowledge, skills and understanding

72%

Day Programs

82%

On Campus Transition

56%

Xplore

Financial Literacy

Percentage of participants that showed a gain in knowledge, skills and understanding

81%

Day Programs

88%

On Campus Transition

56%

Xplore

AmeriCorps & VISTA

29

AmeriCorps members

26,181+
hours served

Six
VISTA members

Advocacy, Support & Knowledge

3,350 served

45 guardianships

27 new pooled trusts

Nine individuals with special needs placed in community housing

Mental Health Services

Ripple Effect
Agency of the Year
Award

172 served

80 received individual services

Xplore

75 participants

Four 12-week sessions

268 community outings

494 hours volunteered

90.8%

of every donation goes directly to programs

Volunteering

300 volunteers

4,400 hours served

\$105,600 value of hours

20 community/civic groups

10 corporate groups

On Campus Transition at UNF

32 students

18 in residential program

Four living at The Village

Two employed on campus

12 intern sites

Employment and Community Inclusion

Community Inclusion and Job Readiness

Small group employment

Exploring community

Internships

Volunteering

The Arc Jacksonville Village

121 residents

75 residents with community employment

70+ monthly activities offered

Charles L. Edson
Tax Credit Award

Group Homes

Five group homes

44 residents

All group homes were remodeled/rebuilt in 2017

Day Programs

SOAR
29 participants

Triumph Industries
201 participants

Strive
51 participants

High School High Tech

45 students

Four schools in Duval, Clay and St. Johns counties

15 members on the Business Advisory Committee

Employment

22 new community placements

14% placement increase

57 individuals with ongoing support



“2017 was indeed a year of introducing new initiatives and discovering new possibilities for increased community inclusion and employment. Through the ongoing efforts of staff and board members new best practices are being explored nationally with plans to implement lasting and meaningful changes throughout our agency.

Each and every day we feel excited and proud to be part of such a vibrant and forward thinking organization.”

- Jim Whittaker, President & CEO

Awards

We are honored to have been the recipient of the following awards in 2017:

- Ripple Effect Agency of the Year for Mental Health Services
- Charles L. Edson Tax Credit Award for The Arc Jacksonville Village
- Positively Jax for President/CEO Jim Whittaker

A place to call home



Each of our five group homes were renovated with new furniture, paint and décor. In August, the Kaden group home moved into its newly built location, Kaden Place, through funding from the Florida Housing Finance Corporation and the City of Jacksonville. The new home is state-of-the-art and fully furnished, with each bedroom customized to the residents’ interests. At Kaden Place, residents have personal space and time to themselves to work on personal goals and to learn and enjoy their hobbies. Residents of each of the group homes join together for meals and leisure activities.

“We continue to strive for the highest quality services for the individuals we serve. Everyone deserves a nice place to call home,” said Jim Whittaker, President/CEO.

Joseph “Joey” Grote began attending The Arc Jacksonville’s day programs in the late 80s and then became a resident of the Kaden group home in 2015. Prior to Kaden, Joey lived at home with his parents, but is now flourishing in his group home. He enjoys community activities including bowling, shopping and dinner at his favorite restaurant, Red Lobster.

“Joey seems to be thriving at Kaden Place! He has adjusted so well to the recent loss of our parents and is genuinely happy every time we visit, take him bowling or to mass at St. Matthews. We as a family are all so grateful to The Arc for making Joey feel like he has a real home to call his own,” said Jan Mullen, Joey’s sister.



“After years of living in a care facility, I dreamed that my daughter Sandra would move into a group home. Sandra now lives in The Arc Jacksonville’s St. Nicholas group home. I am very glad she is in a home so beautiful and clean, with care takers who seem to really love her. I am thrilled she has her own bedroom for the first time.

Monday through Friday, Sandra goes to The Arc Jacksonville location on Wesconnett for activities. She and her roommates go out to dinner every Tuesday night. I’m thrilled The Arc has dances on Friday nights. Sandra loves going places, and she especially loves music.

For the first time, as her mother and legal guardian, I have total peace of mind that my daughter is well taken care of every day. Believe me; that means the world to me.” - Janice, Sandra’s Mother



The Arc Jacksonville is incredibly grateful for all of the individuals, companies and foundations that support our work.

\$10,000 and above

The Able Trust
E. Shawn Ashley
Baptist Health
The Blake Bortles Foundation
Rosalyn R. and Patrick D. Brackett
Peggy Bryan
City of Jacksonville
Comcast/NBC/Universal
Community Development Block Grant Corporation for National & Community Service
A. Dano Davis

Diana and Ben Davis
DuBow Family Foundation
Alfred I. Dupont Foundation
EverBank
Florida Housing Finance Corporation
The GATE Foundation
Hy-Safe Technology
Johnson & Johnson Vision
Thomas M. and Irene B. Kirbo Charitable Foundation
Anne and Bob Lufrano

The John H. and Ethel G. Noble Charitable Trust
Riverside Hospital Foundation, Inc.
John Rood, Vestcor
David and Linda Stein
United Way of Northeast Florida
Volunteer Florida
VyStar Credit Union
Delores Barr Weaver Fund
Terry West
Barbara Williams

\$1,000 - \$9,999

Aegis Pension Services
Air Solutions Heating and Cooling, Inc.
Allstate Benefits
Arthur Rutenberg Homes
The Bailey Group
The Estate of Zelda Alvarez
Ameris Bank
Janice and Brian Aslami
Cara and Scott Baity
Anne and John Baker
The Honorable and Mrs. Aaron Bean
bestbet Jacksonville
Melanie and Thomas Bevill
Borland-Groover Clinic
Mary and Bruce Bower
Donald Brewer
Anna and David Brosche
Matt Carlucci State Farm Agency
Dan and Vickie Cavey
Citi
City of Jacksonville Disabled Services
Connectable
CSX
The Honorable Travis W. Cummings
Francis J. DiVito
Down Syndrome Association of Jacksonville
Katie and Tom Dumphy
Dr. Lanny Edelsohn and Michelle Edelsohn
Dr. Elana Schrader and Mr. Troy Abers
Enterprise Holdings Foundation
Joyce and Peter Eyrick
Florida Blue
Michael Franklin
Colleen and Stephen A. Frick

Constance and Eric Geller
The Gottlieb Family
Nina Greene
Greenscape of Jacksonville
Joy and Steve Gutos
Janice Hall
Diane and Steve Halverson
Jason "Moose" Hamilton
Susan Hamilton
HandsOn Jacksonville
Harrell Construction Co., Inc.
Sally and Christopher Hazelip
The HDR Foundation
HEAL Foundation
Scott Holt
Casey Huether
Ida M. Stevens Foundation, Inc.
Intuition Ale Works
Jacksonville Jaguars
Jacksonville University
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Late Bloomers Garden Club
R. Ward Lariscy
Gasper and Irene Lazzara Charitable Foundation
Live Oak Contracting, LLC
Carol and Dave Lombardo
Linda and Rim MacLaren
James and Suzanne Marks
McCall Service
William McKendry
Miller Electric Company
Heather Moore

Bernadette Moran and Frank Rossi
Elise and Greg Nowikowski
Sharon and Billy Nuckolls
Orange Environmental Services
Kitty and Phil Phillips
PQH Group Design, Inc.
Publix Super Markets Charities, Inc.
Nancy and Tom Quinn
Tariq Rashid
Red Fin Group
Rogers Towers Charitable Fund
John Sabo
Martha and Tom Sawyer
Chris and Gaelyn Scuderi
Sherry and Steven Settles
Robert T. and Carol R. Shircliff Advised Fund
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Erin and Oliver Somers
Edna Sproull Williams Foundation
Swisher International, Inc.
Diane and Michael Tanner
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Kit and Corky Thomas
Thurston Roberts Charitable Foundation
Aaron Shawn Topol
University of North Florida
Maryann and Lou Vaccaro
The Vestcor Family Foundation
Volunteer Florida
W&O
Nancy and Douglas L. Walton
Wells Fargo
Wheeler's Medical Supply
Reb and Jim Whittaker

“It is through partnerships that we are able to achieve a more accepting and inclusive community for all individuals. In 2017, partnering with Connectable Jax led to increased awareness about individuals with differences, and the expanded partnership with North Florida School of Special Education brought the opening of the café in The Village. We are proud to partner with numerous local businesses for funding, volunteer and employment opportunities.”

– Lou Vaccaro, Chair, Board of Directors
Senior Vice President, Commercial Banking, Ameris Bank



Employment and Community Inclusion Initiative

In July 2017, a new initiative was announced aimed at creating more employment opportunities in northeast Florida and exploring new inclusive concepts for our services.

The initiative seeks to improve and increase: employability skills; resources for companies that employ individuals; meaningful social and culturally enriching activities; increase independent living education; and to create an innovative model program that can be replicated statewide. Senator Aaron Bean and Representative Travis Cummings were instrumental in advocating and championing the \$300,000 special appropriation bill, approved by Governor Rick Scott for the 2017-2018 budget.



L-R: Senator Aaron Bean, Jason Hamilton, Darnell Smith, Jim Whittaker, Megan Bell, Representative Travis Cummings, City Councilman Aaron Bowman and Wade Pritchett

“The Arc Jacksonville already has a statewide reputation for innovation and quality with The Village, so the special appropriations for The Arc was icing on the cake. What a great win for Jacksonville, jobs and our community,” said Senator Bean.



Often times, it’s a collaboration of resources and nonprofits that helps someone to get back on their feet. When you meet Videl, his smiling face and grateful demeanor would never make you think just a few years ago, his life was very different.

Videl was homeless, and living at The Sulzbacher Center, when he was first introduced to The Arc Jacksonville by a support coordinator. With the help of The Arc Jacksonville, Videl was able to move into a group home and get his very first job in our workshop. His job was to assemble boxes, but he quickly moved up to leading the pallet distribution.

Two years later, Videl is proud of his new job on our night janitorial crew, working here five days per week. Since his first day here, the staff say he has been very kindhearted to individuals of all abilities, and serves as a role model.

Videl says he knew The Arc was going to “be a good place for me” and has helped him to get on the right track.

Financials

The Arc Jacksonville's '16-'17 fiscal year ran from October 1, 2016 through September 30, 2017

90.8%
of every donation
goes directly to
programs

Increase in unrestricted net assets equal \$951,464. This includes construction grants from the new Kaden Community Home, Florida Housing Finance Corporation \$417,000 and the City of Jacksonville \$350,000.



Revenue: \$9,903,707

- Program Service Fees: \$6,047,943
- Contributions, including in-kind: \$1,564,887
- Other government contracts: \$615,357
- Contracts: \$557,208
- Other: \$496,018
- Special Events: \$203,798
- State of FL Contracts: \$170,799
- City of Jacksonville: \$166,368
- United Way: \$81,329



Expenses: \$8,952,243

- Adult Day Services: \$3,853,405
- Residential Care: \$2,305,725
- Employment Services: \$1,036,528
- The Village: \$708,981
- Management, Buildings: \$537,549
- Development: \$288,196
- Advocacy: \$221,859



Dinner with Bill and Friends

On Thursday, October 19, 2017 more than 500 guests joined together for the 24th annual Dinner with Bill & Friends, presented by The DuBow Family Foundation and David and Linda Stein.

Chaired by Senator Aaron Bean, the dinner and live auction raised more than \$200,000 to directly support programs and services.



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Vice Chairman

Mike Tanner, FIS

Secretary

Tiffany Green, River Region Human Services

Treasurer

Anne Lufrano, Community Advocate

Immediate Past Chair

Shawn Ashley, Business Owner

as of December 31, 2017

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Chris Decent, University of North Florida

Tom Dumphy, CSX Transportation

Joyce Eyrick, Community Volunteer and Advocate

Steve Gutos, Community Volunteer and Advocate

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Jason Hamilton, EverBank and Self-Advocate

Sally Hazelip, North Florida School of Special Education

Debbie Johnson, Deborah A. Johnson, CPA

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Bernadette Moran, Business Owner

Elise Nowikowski, Evidens Group

Karal B. Oberdier, Oberdier Law, P.A.

Kit Thomas, Community Volunteer and Advocate

Helen Werking, Riverside Hospital Foundation, Inc.

Barbara A. Williams, Orange Environmental Services

Achieve with us.®

Mission:

to serve people with intellectual and developmental disabilities to achieve their full potential and to participate in community life.

Vision:

a community where disability is a distinction without a difference, where individuals will have choices on how they live, learn, work, worship and play.



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